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NEWS RELEASE

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Seal Rock Conserves Water with Technologies from Sensus, a Xylem Brand

Oregon water district moves to AMI system for better accuracy and response time

RALEIGH, N.C. (June 6, 2019) – While the tranquil coastal community of Seal Rock, Oregon, serves as a retreat for seasonal residents, managing water services across the area is a year-round responsibility.

Seal Rock Water District (SRWD) Board of Commissioners is committed to reducing non-revenue water loss to ensure quality customer service and exceed progressive water conservation standards set by the state of Oregon. To improve customer response time with daily and hourly consumption monitoring, the District decided to upgrade to an **advanced metering infrastructure (AMI)** system from Sensus, a Xylem brand, to enable real-time alerts for leaks and reduce unaccounted for water.

SRWD deployed the Sensus AMI system across its 2,572 endpoints with **SR II®** residential and **OMNI™** commercial water meters. Backed by the two-way **FlexNet® communication network**, the system gave district technicians the ability to remotely monitor water use and address leaks in near real-time.

“With the Sensus AMI system deployed, we can now detect a water leak and work with the customer to have it resolved within the hour,” said SRWD Utility Billing Clerk Brendi Hargrove. “The program instantly improved our billing processes and helped us become more efficient.”

The water district has also rolled out the Sensus **Customer Portal** to bolster water conservation efforts and bring customers in on the action.

"With our AMI rollout, people see the benefits that data offers and they've bought into our vision for water conservation," said Hargrove.

Since completing their deployment, SRWD's unaccounted for water has fallen to around 12 percent—well below the state's 15 percent benchmark.

"We treat water as a precious resource," said SRWD General Manager Adam Denlinger. "By using sustainable technologies like AMI, we can ensure water is available for future generations."

Read the full [case study](#) about Seal Rock Water District's AMI deployment, return on investment and future plans for conservation.

Learn more about building a smart utility network by visiting us at **booth #1503** during the June 9-12 American Water Works Association's ACE conference.

About Sensus

Sensus helps a wide range of public service providers—from utilities to cities to industrial complexes and campuses—do more with their infrastructure to improve quality of life in their communities. We enable our customers to reach farther through the application of technology and data-driven insights that deliver efficiency and responsiveness. We partner with them to anticipate and respond to evolving business needs with innovation in sensing and communications technologies, data analytics and services. Learn more at [sensus.com](#) and follow @SensusGlobal on [Facebook](#), [LinkedIn](#), [Twitter](#) and [Instagram](#).

About Xylem

Xylem (XYL) is a leading global water technology company committed to developing innovative technology solutions to the world's water challenges. The Company's products and services move, treat, analyze, monitor and return water to the environment in public utility, industrial, residential and commercial building services settings. Xylem also provides a leading portfolio of smart metering, network technologies and advanced infrastructure analytics solutions for water, electric and gas utilities. The Company's approximately 17,000 employees bring broad applications expertise with a strong focus on identifying comprehensive, sustainable solutions. Headquartered in Rye Brook, New York, with 2018 revenue of \$5.2 billion, Xylem does business in more than 150 countries through a number of market-leading product brands.

The name Xylem is derived from classical Greek and is the tissue that transports water in plants, highlighting the engineering efficiency of our water-centric business by linking it with the best water transportation of all – that which occurs in nature. For more information, please visit us at [www.xylem.com](#).