

NEWS RELEASE

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Sensus Reach Award Winners Recognized for Business and Community Impact *Annual awards celebrate those who inspire others*

RALEIGH, NC (December 10, 2019) – The 2019 Sensus Reachsm Award winners were recognized for their work saving lives, improving their communities and leading the adoption of smart technologies for the water, gas and electric industries.

[Sensus](#), a Xylem brand, congratulates these customers, distributors and employees for their achievements and shares their contributions to inspire others. Their stories are captured in a [series of short videos](#) and chronicled below.

- **Jason Christensen**, water resources manager in Park City, Utah, led implementation of technology from multiple Xylem brands, including Sensus, Visenti and Wachs Water to reduce non-revenue water (NRW) and improve operational efficiency. This year alone, Park City reduced NRW by ten percent.
- **Alex Schwenke**, a service responder for Alliant Energy in Iowa, is honored for heroism within his service area. A Sensus smart meter alerted the utility to a power outage. Schwenke was dispatched and arrived first on the scene of a propane incident that collapsed a home and trapped the residents under rubble. He dialed 911 and helped rescue the couple.
- **Chris Thirkettle**, Aqua-Metric's chairman of the board, is recognized for the many ways he has impacted his community. He consistently donates to help families with sick children in Southern California. Thirkettle also supported "Operation Appreciation" in Texas—an effort to feed tired and hungry utility crews working in the aftermath of Hurricane Harvey.
- **Rob Watson**, an advanced metering infrastructure specialist at Ferguson Waterworks in both North Carolina and South Carolina, receives this award for putting customers first. Watson is a key partner to utilities and municipalities across the Carolinas as they migrate to digital communications. His customers trust him to provide the right solution for their organization.

- **Jane Dunbar**, a solution project manager at Sensus, led a large customer in their work with a new software application called the Daily Reads Solution. This new application reads consumption at the same time each day for the gas utility's high volume customers.
- **Paul Honchar**, senior product manager at Sensus, is recognized for his role in the successful development and launch of the [Sonix IQ](#) residential gas meter. The recently released meter allows utilities to benefit from greater operational efficiency and cost savings with this compact, smart gas meter.

Winners received their awards during the annual Reach Conference which brings together utility thought leaders and industry experts across water, gas, electricity and lighting.

The [2020 Xylem Reach Conference](#) is scheduled for October 11-14 in Atlanta, Georgia. [Registration](#) is now open.

About Sensus

Sensus helps a wide range of public service providers—from utilities to cities to industrial complexes and campuses—do more with their infrastructure to improve quality of life in their communities. We enable our customers to reach farther through the application of technology and data-driven insights that deliver efficiency and responsiveness. We partner with them to anticipate and respond to evolving business needs with innovation in sensing and communications technologies, data analytics and services. Learn more at sensus.com and follow @SensusGlobal on [Facebook](#), [LinkedIn](#), [Twitter](#) and [Instagram](#).

About Xylem

Xylem (XYL) is a leading global water technology company committed to developing innovative technology solutions to the world's water challenges. The Company's products and services move, treat, analyze, monitor and return water to the environment in public utility, industrial, residential and commercial building services settings. Xylem also provides a leading portfolio of smart metering, network technologies and advanced infrastructure analytics solutions for water, electric and gas utilities. The Company's approximately 17,000 employees bring broad applications expertise with a strong focus on identifying comprehensive, sustainable solutions. Headquartered in Rye Brook, New York, with 2018 revenue of \$5.2 billion, Xylem does business in more than 150 countries through a number of market-leading product brands.

The name Xylem is derived from classical Greek and is the tissue that transports water in plants, highlighting the engineering efficiency of our water-centric business by linking it with the best water transportation of all – that which occurs in nature. For more information, please visit us at www.xylem.com.